



# 500.000 recalled pacemakers 2 billion \$ stock value loss - The story behind

Tobias Zillner, MMSc

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Nachrichten > Gesundheit > Ratgeber > Herz & Kreislauf > News > Schrittmacher mit Sicherheitslücke: Hacker können Angriff auf Herzschrittmacher

#### Tausende Deutsche betroffen: Hacker könnten ihren Herzschlag stoppen

Symptome

Politik Finanzen Wissen Gesundheit Kultur Panorama Sport Digital Reiser

Diagnose Therapie

★★☆☆☆< 4</p>

Herzschrittmacher geben kranken Herzen den Puls vor

photodisc



FOCUS-Online-Autorin Petra Apfel

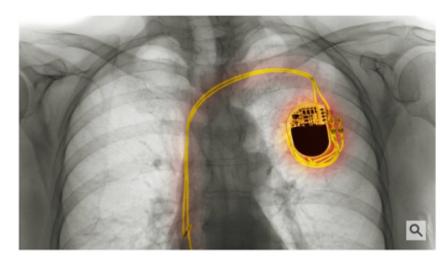
Freitag, 01.09.2017, 15:34

In den USA soll fast eine halbe Million Menschen ins Krankenhaus, um ihren Herzschrittmacher sicher gegen Hackerangriffe zu machen. Auch 13.000 Deutsche tragen die Risiko-Schrittmacher - wie groß ist die Gefahr für ihr Herz wirklich?

2 > Digital > IT-Sicherheit > IT-Lücke in Herzschrittmachern betrifft Hunderttausende

31. August 2017, 14:50 Uhr IT-Sicherheit

#### Hacker können Schwachstelle in Herzschrittmachern ausnutzen



Hacker könnten sich Zugriff auf Herzschrittmacher verschaffen, warnt die Pharmafirma Abbott. (Foto: imago/Science Photo Library)







■ Um das zu verhindern sei ein Update der entsprechenden Software notwendig.

■ Ein Angriff sei möglich, erfordere aber viel technisches Verständnis, Die

■ Hacker könnten sich Zugriff auf Hunderttausende Herzschrittmacher

verschaffen, warnt die Pharmafirma Abbot in den USA.

## The story



HACK

# Rückrufaktion für 500.000 unsichere Herzschrittmacher

Rund eine halbe Million Patienten in den USA müssen ins Krankenhaus - und sich ein Firmware-Update für ihren Herzschrittmacher aufspielen lassen. Dieser hatte zuvor Befehle per Funk ohne Authentifizierung akzeptiert.

Die US-Lebensmittel- und Medizinbehörde FDA hat einen Rückruf für rund eine halbe Million Herzschrittmacher angeordnet , nachdem erhebliche Sicherheitsmängel nachgewiesen wurden. Die Geräte können manipuliert werden, um etwa die Batterie gezielt zu leeren oder das Tempo des Schrittmachers zu bestimmen .



Herzschrittmacher von St. Jude Medical haben erneut Sicherheitsprobleme. (Bild: St. Jude Medical)

**Datum:** 31.8.2017, 11:30

Autor: Hauke Gierow

**Themen:** Firmware, IoT, Internet, Security

Teilen:







## May I introduce myself?



### **Tobias Zillner, BSc MMSc**

Lead IT Security Consultant | Co-Founder

- Expertise:
  - Industrial Security
  - IoT security
  - OSINT
  - Wireless security (SDR)
  - Offensive security
- Lecturer at FH St. Pölten, Uni Wien
- Speaker at international security conferences (Blackhat, Defcon, Deepsec, ...)



"He's a cool guy. His name is 'two beers'."

"Two beers?"

"Yes, it's a german name!"

"Ohh! Tobias!"

## How it all started



• Early 2016 a new medical security company decided to assess pacemakers

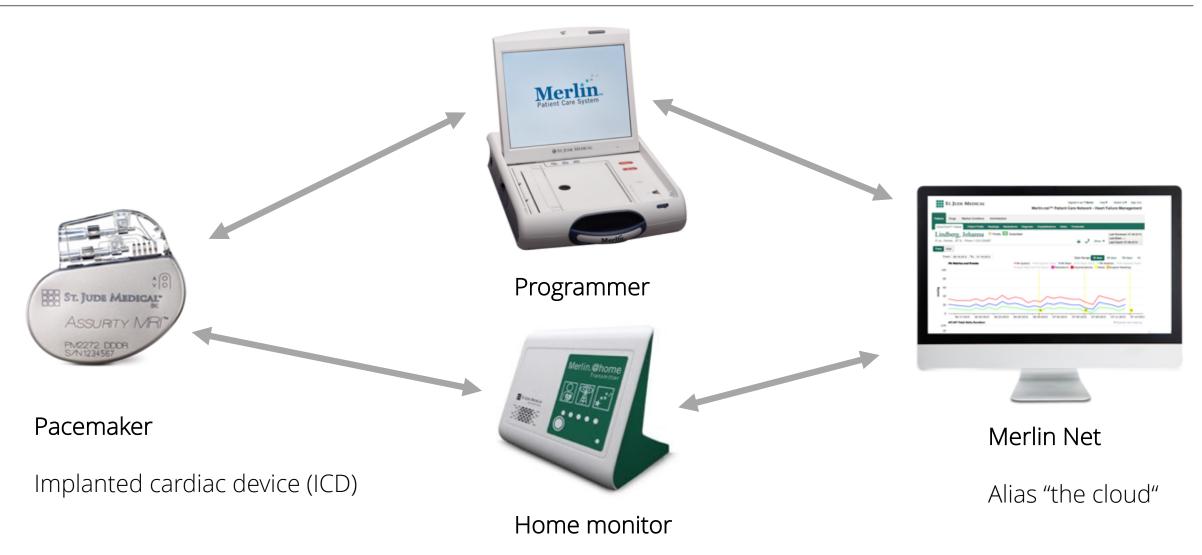


Goal: Find 0-day vulns in pacemakers



## The ecosystem





## First attack vector



- New generation is able to communicate wireless
- Medical Implant Communication System (MICS)
  - low-power, short-range (2 m)
  - high-data-rate
  - 401–406 MHz (the core band is 402–405 MHz)
  - accepted worldwide for transmitting data to support the diagnostic or therapeutic functions associated with medical implant devices.



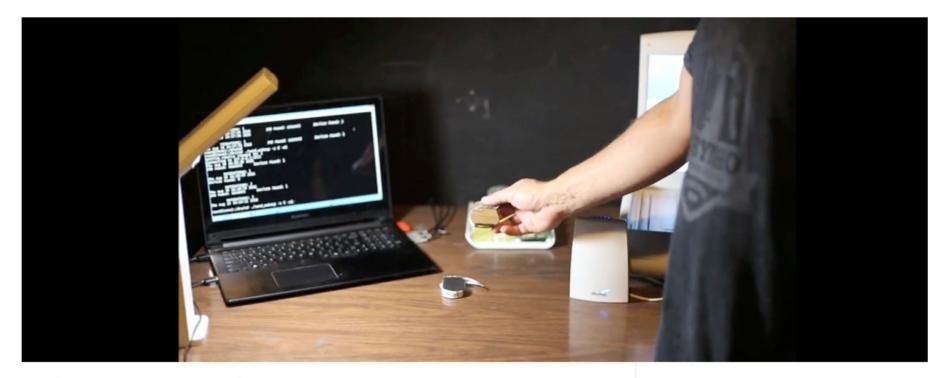
Software Defined Radio / GNURadio

## First vulns identified:D



Energy depletion attack

Crash attack



#### STJ Pacemaker Crash Attack







## We got stuck...



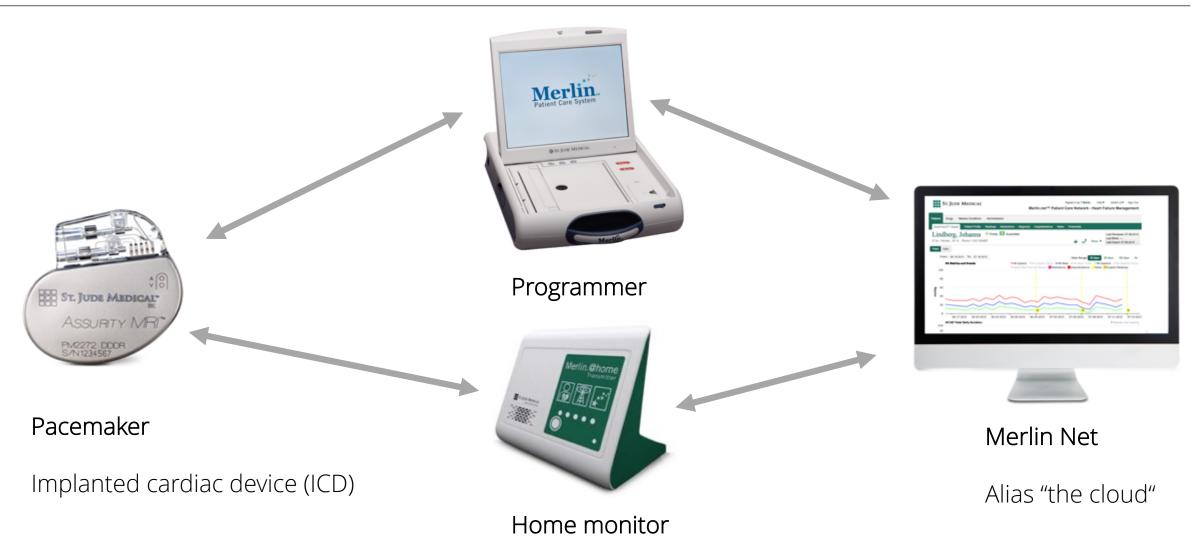
- Reverse engineering time intensive
- Researcher time is expensive
- Weak crypto is also hard to crack only with your eyes

## Decision point

- 1. We go into cryptoanalysis
- 2. Look for other attack vectors

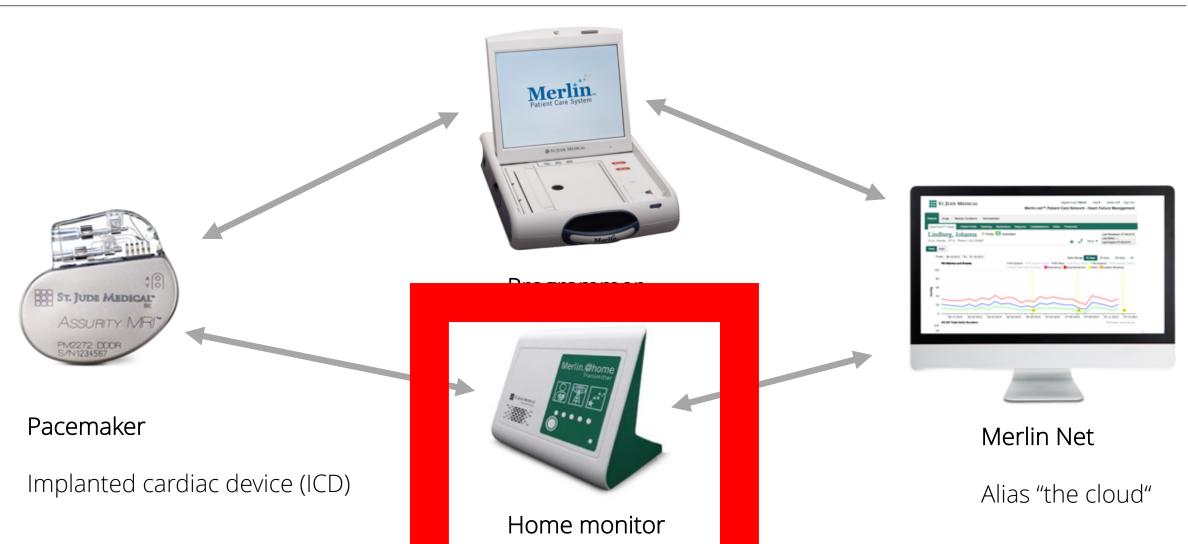
## What else to attack?





## What else to attack?





## Merlin@Home



- Home monitor for patients
- Transmits health data to doctor

- Huge comfort benefits for patient
- Available interfaces
  - RJ11 jack
  - USB interface



#### Merlin At Home Transmitter -Model#EX1150

Pre-Owned

\$33.00

+\$13.64 shipping

Customs services a Buy It Now



#### Merlin At Home Transmitter -Model#EX1150

Pre-Owned

\$29.75

or Best Offer

+\$16.68 shipping



#### MERLIN@HOME TRANSMITTER Model EX1150

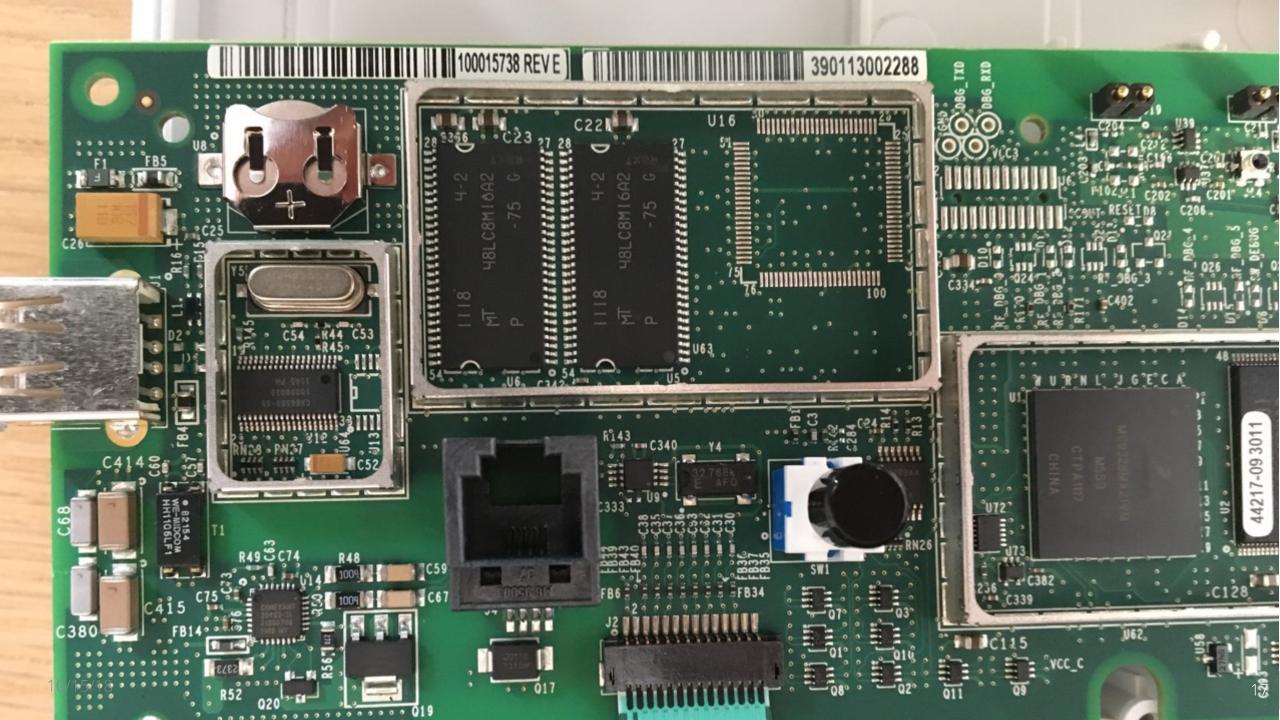
Pre-Owned

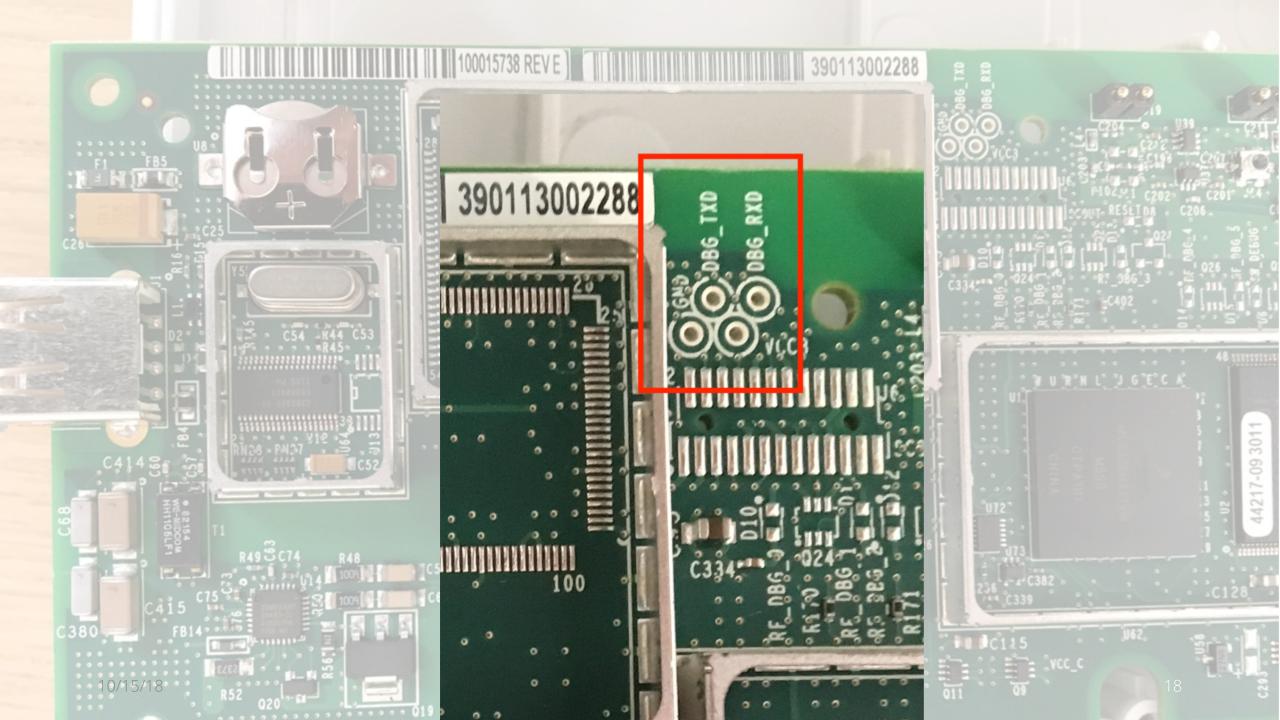
\$18.00

Customs services a

Customs services a

4 new & refurbished from \$35,00







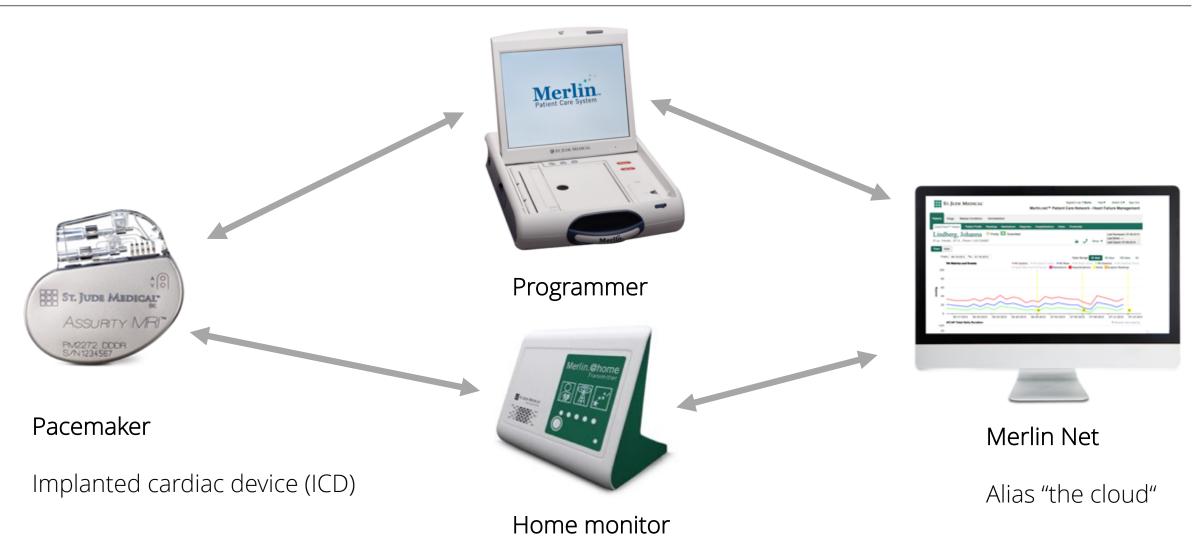


## The hacker's perspective

Live Demo

## What else to attack?





## What else to attack?







Implanted cardiac device (ICD)



Home monitor





Alias "the cloud"

## What about the programmer?





#### St. Jude Medical 3510 Pacemaker Programmer with Warranty!!

Pre-Owned

\$1,000.00 or Best Offer

From United States

Customs services and international tracking provided



#### ST.Jude Medical Model 3510 programmer System

Pre-Owned

\$585.00 or Best Offer

+\$665.37 shipping

From United States



#### St. Jude Medical Pacemaker Programmer Model 3510 with Warranty!!

Pre-Owned

\$2,200.00

or Best Offer +\$78.29 shipping From United States

Customs services and international tracking provided

Tell us what you think



## The final piece in the puzzle



Reverse engineering of code

Unencrypted HD

Java JAR files :D

No obfuscation

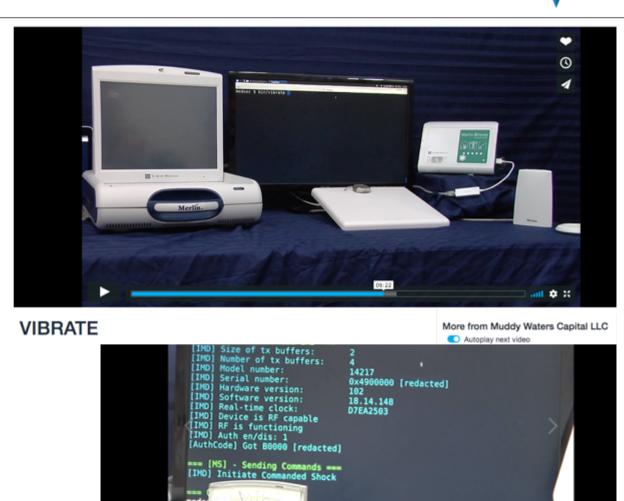
## Merlin@Home as attack device



More from Muddy Waters Capital LLC

Autoplay next video

- Emergency shock
- Disable Tachy
- Vibrate
- T-Shock
- Demo videos released
  - Still available on Vimeo



**EMERGENCY SHOCK** 

2 years ago

## Which message authentication code (MAC) is used?



A. No authentication

B. Propriatery (Let's build our own "crypto")

C. Hardcoded 24 bit RSA

D. 56bit DES

E. 1024bit RSA





## Which message authentication code (MAC) is used?



A. No authentication

B. Propriatery (Let's build our own "crypto")

C. Hardcoded 24 bit RSA

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## Other crypto mistakes?



- A. "homebrewed" cryptographic algorithm
- B. Hardcoded "Universal Key" as backdoor
- C. hard-coded 32-bit RSA public keys
- D. Truncate calculated keys because of memory





## Other crypto mistakes?



- A. "homebrewed" cryptographic algorithm
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## **Technical Summary**



- Critical vulnerabilities with potentially lethal impact discovered
- Unauthorized user could remotely access a patients implanted cardiac device over wireless interface
- Very easy debug access to Merlin@home device using an insecure hardware interface
- Insecure storage of source code on the home device/programmer
- Simple replay attacks for battery depletion
- Reprogramming of the pacemaker using wireless
- Static keys everywhere





## What about security certifications?



## Information Security Guide

Broadband Kit

## **Executive Summary**



This docu controls ir controls ir connectivi as it comr (PCN). Th lifecycle, thereby providing high levels of security and Assurance compliance. Merlin.net PCN is the first medical device control an network to be awarded ISO/IEC 27001:2005 certification, a stringent worldwide information security standard.

## What about security certifications?



## Information Security Guide

Broadband Kit

## **Executive Summary**



This docu St. Jude Medical utilizes a holistic approach to protecting controls in the confidentiality, integrity and availability of health information by addressing the risks to the entire information information by addressing the risks to the entire information lifecycle, thereby providing high levels of security and compliance. Merlin.net PCN is the first medical device notion network to be awarded ISO/IEC 27001:2005 certification, a stringent worldwide information security standard.

## What was special?

 MedSec licensed research to Muddy Waters (Hedge fond)

- Muddy Waters is an investment company known for investigating companies, finding problems like accounting fraud, and profiting by shorting the stock of misbehaving companies.
- Muddy Waters took short position in St.Jude Medical stock and bought shares from competitors

#### Security

# Muddying the waters of infosec: Cyber upstart, investors short medical biz – then reveal bugs

Some sharks wear suits and ties

By Iain Thomson in San Francisco 26 Aug 2016 at 00:37

20 🗀

SHARE



**Analysis** A team of security researchers tipped off an investment firm about alleged software vulnerabilities in life-preserving medical equipment in order to profit from the fallout.

## Muddy Waters published findings report



- Vulnerability disclosure process?
- No notification to vendor

"We were worried that they would sweep this under the rug or we would find ourselves in some sort of a hush litigation situation where patients were unaware of the risks they were facing," said Bone, an experienced security researcher and the former head of risk management for Bloomberg LP, the parent of Bloomberg News. "We partnered with Muddy Waters because they have a great history of holding large corporations accountable."



Muddy Waters Capital LLC info@muddywatersresearch.com

Director of Research: Carson C. Block, Esq.

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Report Date: August 25, 2016

Stock Price: \$81.88

Company:

St. Jude Medical, Inc.

Float: 97.5%

Ticker:

Industry: Medical Devices

This version has been updated state that Dr. Nayak speaks for himself, and not his employer.

#### iummary

Muddy Waters Capital is sheet St. Jude Medical, Inc. (STJ US). There is a strong possibility that close to half of STJ's reverue is about to disappear for approximately two years. STJ's pacemakers, (CDs, and CRX might – and in our view, should – be recalled and remediated. (These devices collectively were 46% of STJ's 2015 revenue.) Based on conversations with industry experts, we estimate remediation would take at least two years. Even lacking a recall, the product safety issues we present in this report offer unnecessary health risks and should receive serious notice among hospitals, physicians and cardiac patients.

We have seen demonstrations of two types of cyber attacks against STJ implantable cardiac devices ("Cardiac Devices"): a "crash" attack that causes Cardiac Devices to malfunction including by apparently pacing at a potentially dangerous rate; and, a battery drain attack that could be particularly harmful to device dependent users. Despite having no background in cybersecurity, Muddy Waters has been able to replicate in-house key exploits that help to enable these attacks.

We find STJ Cardiac Devices' vulnerabilities orders of magnitude more worrying than the medical device hacks that have been publicly discussed in the past. These attacks take less skill, can be directed randomly at any STJ Cardiac Device within a roughly 50 foot radius, theoretically can be executed on a very large scale, and most gallingly, are made possible by the handreds of thousands of substandand home menitoring devices STJ has distributed. The STJ ecosystem, which consists of Cardiac Devices, STJ's network, physician office programmers, and home monitoring devices, has significant vulnerabilities. These vulnerabilities highly likely could be exploited for numerous other types of attacks.

Key valnerabilities can apparently be exploited by low level backers. Incredibly, STJ has literally distributed hundreds of thousands of "keys to the castle" in the form of home monitoring units (called "Merlingilhome") that in our opinion, greatly open up the STJ ecosystem to attacks. These units are readily available on Ebay, usually for no more than \$35. Merlingilhomes generally lack even the most basic forms of security, and as this report shows, can be exploited

Page 2 of 34

<sup>&</sup>lt;sup>1</sup> The short positions are held by funds Muddy Waters Capital LLC manages
<sup>2</sup> See Demonstrated Attacks – Likely Just Two-of Many Possibilities infra.

<sup>&</sup>lt;sup>3</sup> It would have been illegal to attempt to validate the large scale attack theories.

## The Impact



 Stock price fell 12% before trading being halted the day they went public

2 billion \$ value loss

• 2.000.000.000 \$ value loss



### Sicherheitsmitteilung



### Merlin@Home<sup>TM</sup> und Merlin.net-Fernüberwachung Verbesserungen bei der Cybersecurity

Merlin@Home<sup>TM</sup>-Software Modell EX2000 v8.2.2 für die Merlin@Home<sup>TM</sup> Sender, Modelle EX1150, EX1150W, EX1100, und EX1100W

03 April 2017

Wenngleich das Risiko äußerst gering ist, besteht die Möglichkeit, dass ein hochqualifizierter Hacker, der unerlaubt Zugang zu einer Kommunikationsinfrastruktur (z.B. durch Spoofing von Mobiltelefonmasten oder Telefonnetzwerken) und Kenntnis der Merlin@home<sup>TM</sup>-Kommunikationsprotokolle erhält oder besitzt, potenziell eine Schwachstelle ausnutzen könnte, um Änderungen am Merlin@home<sup>TM</sup>-Transmitter vorzunehmen. Der veränderte Merlin@home<sup>TM</sup>-Transmitter könnte dann genutzt werden, um dem implantierten Gerät des Patienten Programmierbefehle zu erteilen bzw. Programmierbefehle zu verändern, was zu einer vorzeitigen oder beschleunigten Batterieentleerung und/oder Abgabe unangemessener Stimulationsimpulse oder Schocks führen könnte. Wie bereits erwähnt, wurde kein derartiger Angriff im Zusammenhang mit einem auf dem Markt befindlichen Merlin@home<sup>TM</sup>-Transmitter berichtet.

## Official response



"We have examined the allegations made by Capital and MedSec on August 25, 2016 regarding the safety and security of our pacemakers and defibrillators, and while we would have preferred the opportunity to review a detailed account of the information, based on available information, we conclude that the report is false and misleading. Our top priority is to reassure our patients, caregivers and physicians that our devices are secure and to ensure ongoing access to the proven clinical benefits of remote monitoring. St. Jude Medical stands behind the security and safety of our devices as confirmed by independent third parties and supported through our regulatory submissions."

## The Reaction



• St. Jude disputed vulnerability claims and sued the researches and Muddy Waters



#### **NEWS RELEASE DETAILS**

### ST. JUDE MEDICAL BRINGS LEGAL ACTION AGAINST MUDDY WATERS AND MEDSEC

SEPTEMBER 07, 2016

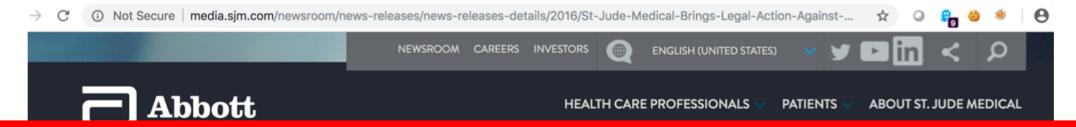
St. Jude Medical Turns to the Court to Hold Muddy Waters and MedSec Accountable for their Financially Motivated False Statements and Scare Tactics Aimed at Patients with Heart Conditions

ST. PAUL, Minn.--(BUSINESS WIRE) -- St. Jude Medical, Inc. (NYSE:STJ), a global medical device company, announced today that it has filed a lawsuit against Muddy Waters Consulting LLC, Muddy Waters Capital LLC, MedSec Holdings, Ltd., MedSec LLC, and three individual defendants who are principals in these firms, for false statements, false advertising, conspiracy and the related manipulation of the public markets in connection with St. Jude Medical's implantable cardiac management devices. With this action, St. Jude Medical seeks to hold these firms and individuals accountable for their false and misleading tactics, to set the record straight about the security of its devices, and to help cardiac patients and their doctors make informed medical decisions

## The Reaction



• St. Jude disputed vulnerability claims and sued the researches and Muddy Waters



St. Jude Medical seeks to hold these firms and individuals accountable for their false and misleading tactics, to set the record straight about the security of its devices, and to help cardiac patients and their doctors make informed medical decisions about products that enhance and save lives every day.

## ST. JUDE MEDICAL BRINGS LEGAL ACTION AGAINST MUDDY WATERS AND MEDSEC

SEPTEMBER 07, 2016

St. Jude Medical Turns to the Court to Hold Muddy Waters and MedSec Accountable for their Financially Motivated False Statements and Scare Tactics
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## The Reaction



• In October 2016 an independent 3<sup>rd</sup> Party verified the claims

# IN THE UNITED STATES DISTRICT COURT 11. Bishop Fox replicated first-hand many of the attacks described in

## FOR THE DISTRICT OF MINNESOTA

St. Jude Medical, Inc., Plaintiff,

vs.

Muddy Waters Consulting LLC, Muddy Waters Capital LLC, Carson C. Block, MedSec Holdings Ltd., MedSec LLC, Justine Bone and Dr. Hemal M. Nayak, Defendants. Case No. 0:16-cv-03002 (DWF/JSM)

DEFENDANTS' ANSWER AND DEFENSES

- 11. Bishop Fox replicated first-hand many of the attacks described in the Muddy Waters report dated August 25, 2016<sup>1</sup>.
  - a. We verified that the Merlin@home devices can be used to reprogram and issue Programmer commands to pacemakers and ICDs
  - b. We replicated an attack that used a modified Merlin@home and a laptop to cause an ICD to deliver a T-wave shock<sup>2</sup> – the kind of shock used to induce ventricular fibrillation
  - c. We replicated an attack that used a Merlin@home to switch off all therapy on an ICD
  - d. We replicated the battery drain attack
  - e. We gained administrative access to a Merlin@home and a PCS Programmer by following and replicating a set of steps in a document provided by MedSec
  - f. We observed that the wireless ("RF") protocol used by Merlin@homes, PCS Programmers, pacemakers, and ICDs was fundamentally compromised by flaws in its use of cryptography and by St. Jude Medical's inclusion of a "backdoor" that obviated entirely the need to perform cryptographic operations when communicating with a pacemaker or ICD. The backdoor is

## Officiall statements released





Cybersecurity Vulnerabilities Identified in St. Jude Medical's Implantable Cardiac Devices and Merlin@home Transmitter: FDA Safety Communication

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#### **Date Issued:**

January 9, 2017

# ST. JUDE MEDICAL ANNOUNCES CYBERSECURITY UPDATES

JANUARY 09, 2017

Company continues to lead the way in advancing cyber security protections in partnership with FDA and ICS-CERT

## Officiall statements released





Cybersecurity Vulnerabilities Identified in St. Jude Medical's Implantable Cardiac Devices and Merlin@home Transmitter: FDA Safety Communication

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# ST. JUDE MEDICAL ANNOUNCES CYBERSECURITY UPDATES

JANUARY 09, 2017

Company continues to lead the way in advancing cyber security protections in partnership with FDA and ICS-CERT

## The official recall





#### **Date Issued**

August 29, 2017

#### **Audience**

- Patients with a radio frequency (RF)-enabled St. Jude Medical implantable pacemaker
- Caregivers of patients with an RF-enabled St. Jude Medical implantable cardiac pacemaker
- Cardiologists, electrophysiologists, cardiothoracic surgeons, and primary care physicians treating patients with heart failure or heart rhythm problems using an RF-enabled St. Jude Medical implantable cardiac pacemaker

## The end?



HACK

# Rückrufaktion für 500.000 unsichere Herzschrittmacher

Rund eine halbe Million Patienten in den USA müssen ins Krankenhaus - und sich ein Firmware-Update für ihren Herzschrittmacher aufspielen lassen. Dieser hatte zuvor Befehle per Funk ohne Authentifizierung akzeptiert.

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Herzschrittmacher von St. Jude Medical haben erneut Sicherheitsprobleme. (Bild: St. Jude Medical)

**Datum:** 31.8.2017, 11:30

Autor: Hauke Gierow

**Themen:** Firmware, IoT, Internet, Security

Teilen:







## Official statement



The FDA has reviewed information concerning potential cybersecurity vulnerabilities associated with St. Jude Medical's RFenabled implantable cardiac pacemakers and has confirmed that these vulnerabilities, if exploited, could allow an unauthorized user (i.e. someone other than the patient's physician) to access a patient's device using commercially available equipment. This access could be used to modify programming commands to the implanted pacemaker, which could result in patient harm from rapid battery depletion or administration of inappropriate pacing.

## Key take aways



• If it is not secure, it is not safe

• ISO 27001 certificate is not equal "I am secure"

Lot's of potential attack vectors

New way of monetising vulnerabilities

Is it ethical to profit from shorting stock while dropping 0day?

## VulnDisclosure - The traditional way



- Billy Rios & Jonathan Butts
- Security assessment of Medtronic Pacemakers
- Disclosed bugs they had discovered in Medtronic's software delivery network



- Discovered a chain of vulnerabilities in Medtronic's infrastructure that an attacker could exploit to control implanted pacemakers remotely, deliver shocks patients don't need or withhold ones they do, and cause real harm.
- Medtronic took 10 months to vet the submission, at which point it opted not to take action to secure the network.

## Vendor response



- "Medtronic has assessed the vulnerabilities per our internal process," the company wrote in February. "These findings revealed no new potential safety risks based on the existing product security risk assessment. The risks are controlled, and residual risk is acceptable."
- "Medtronic deploys a robust, coordinated disclosure process and takes seriously all potential cybersecurity vulnerabilities in our products and systems. ... In the past, WhiteScope, LLC has identified potential vulnerabilities which we have assessed independently and also issued related notifications, and we are not aware of any additional vulnerabilities they have identified at this time."

## 18 month after initial discloure



- Still unpatched vulnerabilities
- Medtronic downplays the findings
- Some vulnerabilities are even neglected

## What is the better way?



## Vielen Dank!

## Alpha Strike Labs GmbH

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Fax: You think I have fax?